The most advanced integrated home air conditioning control platform yet.
However, at ActronAir we believe that it’s not enough to simply dress up the same old features with a nice new design. That’s why QUE is so much more than just a pretty face.

It’s also a control platform packed full of innovations and features, a platform that will evolve with you and continue to adapt and grow long into the future.

Meet the family.

The world is constantly evolving, and we need to evolve with it. Why should controlling your comfort be any different? QUE is the most advanced integrated home air conditioning control platform yet. QUE’s high quality components, sleek modern design, and easy to use interface brings home air conditioning controls into the 21st century.
The QUE Touch Master Controller allows you to control your entire system, from individual zones through to the dashboard diagnostics, providing access to every feature that QUE comes with. And it looks great while doing it.

- Colour touch screen
- Wi-Fi connectivity
- Full system control
- Control up to 8 zones
- Dashboard
- System status
- Light sensor
- Proximity sensor
- Humidity sensor
- Temperature sensor
- Away mode
- Quiet mode
- Technical settings
- Password lock
- 7 day scheduler
- Master timer
- Over The Air (OTA) updates
- Optional second controller

Get in the zone

The QUE Zone Controller provides you the ultimate in zone control, allowing you to control the temperature and turn the zone (or even the whole system) on or off from inside the zone itself. It also ensures the zone automatically provides the precise air required to meet your specific comfort needs, saving you energy while providing you the ultimate comfort.

- Reversible graphical display background
- Individual zone control
- Battery or wired power
- Wireless communication
- Zone ON/OFF
- System ON/OFF
- Individual zone timer
- System mode
- System fan speed

Precise temperature control

The QUE Sense Remote Sensor delivers the same precise comfort as the QUE Zone Controller, with the only difference being that it has to be controlled from the QUE Touch Master Controller or QUE Connect Mobile App. The QUE Sense is ideal for kids’ bedrooms and playrooms, where you’d rather not let the little fingers do the controlling.

- Individual zone temperature control
- Battery or wired power
- Wireless communication
- Can be used as secondary sensor in large spaces to maintain precise temperature control

To learn more about the ways QUE gives you complete connectivity, see page 16 for information on how you can control your system via the QUE Connect Mobile App on your smart device.
Air conditioning controllers are very visible products, usually installed in full view of the household. We believe that a control should be something you are proud to display, not something you would prefer to hide.

That’s why QUE features a beautiful, timeless design that has been specifically developed to match well with a variety of wall colours and textures. Using noble materials like anodized aluminium and brushed stainless steel, it also feels as good as it looks. And with your choice of black or white, you can mix and match to suit every décor.

Modern design.
Classic good looks.

QUE system available in black or white.
Who says a smart device can only be a phone or tablet?
QUE has brought the high standards found in today’s smart mobile devices to the world of air conditioning.

With a beautifully designed Graphical User Interface that is intuitive to use and easy to navigate, the QUE Touch Master Controller comes with the highest resolution display available in any home air conditioning control system in Australia. In fact, its 5.7”, 1080x720 pixel, full colour touch screen is comparable to the latest in smart phone technology, delivering crisp and clear visuals.

And thanks to its powerful dual core processor with 1GB RAM, QUE also delivers lightning fast performance, with its smart logic allowing it to automatically adjust to deliver the best comfort with the minimum of energy. In fact, QUE is so smart that it varies the brightness of the QUE Touch Master Controller’s screen depending on its environment – for example, if bright sunlight is coming through the window it will adjust to ensure you can always see it with ease.

And to stay current, QUE allows you to receive updates over the air to ensure you it is always up to date with the latest software.

Smarty pants.
When it comes to zoning, it’s your choice.

Zoning is a commonly used term in air conditioning, but it rarely means the same thing. The reality is that different brands deliver zoning in different ways, with varying degrees of comfort and efficiency. And usually with those other brands, once you’ve made your choice, that’s it. If you have different zoning needs in different rooms, or if your individual zone requirements evolve over time, it is very hard to update.

Well, with QUE we believe that zoning should be flexible enough to suit how you use your house — now, and into the future. So we designed it to ensure that you could pick and choose what type of zoning works for you in each zone of your house.

For example, to ensure your zones come with precise temperature control you can simply use the QUE Sense Remote Sensors. These ensure that the desired temperature is accurately maintained within the zone, and are easily controlled from the QUE Touch Master Controller or QUE Connect App.

However, if your house has a spare room that isn’t often used, it may not require precise temperature control. QUE allows you to simply match the temperature in that room to the settings of any other zone that has either a QUE Sense or QUE Touch installed. This means the temperature in the spare room will be maintained as per the settings of the selected zone, though not with the precision that comes from having its own QUE Sense.

For those zones where you desire a higher level of control, you can opt to install QUE Zone Controllers. These easily allow you to turn the zone on and off from within the room, change the temperature, or even turn the whole system on or off.

*When matching a room without a sensor to a zone that uses a QUE Sense Remote Sensor, this removes the ability for individual temperature control in either space. Instead, the QUE Sense will now use the set point from the QUE Touch Master Controller.

Individual comfort control, built in.

If you want the ability to have different temperatures in different rooms at the same time, we’ve got good news. QUE comes with individual temperature control built in as standard. And because we make both the controller and the air conditioner, it means that QUE will work hand in hand with our next generation ESP Platinum system for optimum performance.

Too many chefs spoil the broth.

To provide this type of control feature, most other air conditioning systems on the market require you to purchase and install an additional control add-on from a different company. And that’s a big deal.

Installing an air conditioning system properly is hard enough without having to worry about whether all of its components will work properly with one another. And when it’s a bolt-on that has to work with a variety of different brands, the controls are not specifically designed to get the most out of each individual system.

And if it isn’t performing, who do you call? Which company is responsible for fixing your problem?

Life is wireless.

Now your controls can be too.

With QUE, you can now connect your QUE Zone Controller and QUE Sense Remote Sensor wirelessly. This allows for a simple installation that minimises intrusions on your house, and can save time and money. And because QUE can go where wires can’t, you will love the flexibility regarding installation locations.

It also means you can change your arrangements as your needs change. For example, if you require additional control in a specific area, it’s very easy to swap out the QUE Sense with a QUE Zone. You can simply select the options that make the most sense for you, when you need it.
QUE Touch

Complete control at your fingertips.

QUE provides you with a level of control never before possible in home air conditioning.

Energy History
The Energy History feature allows you to easily monitor the historical energy usage of your system, making it easy for you to check on how your system has been performing. It features a clean, simple, and easy to understand design which clearly identifies whether your system is in cooling, heating, or standby mode. It even allows you to monitor the average temperature achieved versus the desired set temperature, just to make sure you’re getting the comfort you want.

Schedule
QUE comes complete with a Scheduling function. Featuring an easy to use interface, it allows you to program the system to automatically run only when you want it to. You can easily select between your entire system, or just the individual zones you want to use, and there is an Overview screen that provides you with a quick glimpse of the week’s schedule, ensuring you are able to easily monitor the scheduled activity.

Master Timer
If your comfort needs are simpler than those who use the Schedule function, the Master Timer is perfect for you. Think of it as a simple countdown function. Once the countdown is complete, the whole system (or the specifically selected zones) then simply turn on or off.

For example, let’s say everyone goes to sleep in your home at 9pm. You could set your Master Timer to turn the system off after two hours, press the button when you get into bed at 9pm, and fall asleep in absolute comfort. Two hours later, once the countdown is finished, the system will then turn off, saving you energy while you sleep.

And the beautiful thing is once you’ve set it up once, every time you want to use it from that point onwards only requires a simple touch of your Master Controller, making it fast and easy to control your comfort. For those who need to setup multiple timers, QUE allows you to program two, and if you are only controlling a single Zone it can be setup and controlled with a QUE Zone controller. And best of all, with QUE Connect you can do all of this from your mobile device.
QUE is the only control system on the market with a dedicated Dashboard feature. Accessed via the QUE Touch Master Controller, the Dashboard has an easy to read interface which allows you to easily view the status of your air conditioning system. This has revolutionised the servicing of residential air conditioning systems. Traditionally, air conditioners can be quite difficult to service because large parts of the system are installed in the roof, or outside your home.

Unlike other systems, QUE’s Dashboard feature provides easy access to information on the Master Controller, Zone Controllers, Indoor Unit and Outdoor Unit. It allows you, or your air conditioning contractor, to view information like fan speed, coil temperature, fan mode, temperature, gas pressure, compressor run/demand and event history. This means that servicing can be conducted quickly and easily, which will keep costs low and minimise intrusions on your time and your home.
These days, great connectivity and easy access is as much a part of being comfortable as anything else. That’s why the QUE control platform comes complete with a mobile app, QUE Connect.

With QUE Connect, you are able to control your system from anywhere – in your car, on the couch, at the office – all you need is an internet connected mobile device, and a Wi-Fi internet connection synched to your QUE system. QUE Connect’s clean and intuitive design makes it extremely easy to use, and you can even control the individual temperatures in those areas that have individual temperature control.

QUE Connect is also a breeze to setup, simply requiring you to download the app, create an account, and enter the details into your QUE Touch Master Controller. You can even connect up to six air conditioners from a single account, which means you can control your office, home and holiday house from the one account.

And because it’s important to us that we offer a solution for every lifestyle, we have also developed QUE Connect to be compatible with a range of leading products. That’s why it’s available on iPhone, iPad, and the latest Android smartphones from leading manufacturers.
QUE System – Features & Benefits

**QUE Touch Master Controller**

**High Resolution Colour Touch Screen**
Clear and easy to use, the touchscreen is par with modern smart phones.

**Inbuilt Wi-Fi and Air Technology**
Wireless communication with the internet and between controllers is available without the need for an extra module.

**Multi-Zone Control**
An additional controller to meet the multi-zone controller, providing flexibility of ease of use.

**7-Day Schedule**
A fully programmable schedule allows you to program activity over the 5-7 day week (e.g. turn the whole system on or off).

**Dual Master Timers for System and Zones**
Allows you to quickly program your air conditioner, or specific zones to turn on or off in a pre-set time, up to 24 hours.

**Light and Proximity Sensor**
This PIR (Proximity) sensor automatically wakes up a controller when a movement is detected in front of the controller, ensuring it’s ready to go when you are.

**Energy History**
This feature has a clear, easy to read design that shows you the historical usage of your air conditioner.

**Dual Set Temperatures**
Allows you to set your air conditioner to operate within two set temperatures, maximising energy savings.

**Quick All Zones Set Temperature Adjustment**
Allows you to quickly change the set temperature of all of your zones in one go.

**Zone List View**
Provides a quick overview of the zones connected to the air conditioner, and allows you to quickly turn the zones on or off.

**System and Zone ON/OFF**
Allows you to turn the air conditioner on or off, or even the whole air conditioner, via the Zone Controller, saving you from having to walk to the Master Controller.

**Graphical Display with Reversible Background**
This clear and bright mono screen display also gives you the option of inverting the colour to suit your preference.

**Flexible Power Supply Options**
Gives you the option of battery powered or wired power.

**Away Mode**
Allows you to have a setback temperature while you’re away, so when you get home the air conditioner doesn’t need to work as hard to achieve the required ideal temperature.

**Quiet Mode**
In Quiet Mode, the compressor speed is capped to limit outdoor unit noise.

**Graphical Representation of Modes**
Automatically loads different backgrounds depending on which mode is selected, to visually communicate what mode your system is in.

**Zone View**
Provides a quick overview of the zones connected to the air conditioner, and allows you to quickly turn the zones on or off.

**Zone and System Naming**
Allows you to easily personalize the name for each of your zones, and also assign a name for your whole air conditioning system.

**Quick All Zones Set Temperature Adjustment**
Allows you to quickly change the set temperature of all of your zones in one go.

**Dual Set Temperatures**
Allows you to set your air conditioner to operate within two set temperatures, maximising energy savings.

**QUE Connect Mobile App**

**Control Multiple Air Conditioners**
Allows you to access up to six air conditioners linked to a single-user account.

**Room and Set Temperature Display**
Clean and easy to read design displays both the indoor (room) temperature and set temperature, as displayed on the Master Controller.

**Temperature and Humidity Display**
Clean and easy to read design displays the indoor (room) temperature, indoor humidity, and outdoor ambient temperature.

**Zone List View**
Provides a quick overview of the zones connected to the air conditioner, and allows you to quickly turn the zones on or off.

**Quick All Zones Set Temperature Adjustment**
Allows you to quickly change the set temperature of all of the zones in one go.

**Quiet and Away Modes**
Allows you to enable or disable Quiet and Away modes.

**Away Mode Settings**
Allows you to change the Away Mode settings.

**Quick Schedule ON / OFF**
Allows you to enable or disable schedules that are set in the Master Controller.

**System and Zone Naming**
Allows you to easily assign or update the name for each of your zones, or even assign a name for your whole air conditioning system.

**Dual Master Timers for System and Zones**
Allows you to quickly program your air conditioner, or specific zones to turn on or off in a pre-set time, up to 24 hours.

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**QUE Zone Controller**

**Wireless Communication**
Can connect to the Master Controller wirelessly via Wi-Fi communication, allowing for an easier and faster install.

**Graphical Display with Reversible Background**
This clear and bright mono screen display also gives you the option of inverting the colour to suit your preference.

**System and Zone ON/OFF**
Allows you to turn the air conditioner on or off, or even the whole air conditioner, via the Zone Controller, saving you from having to walk to the Master Controller.

**Mode and Fan Control of the System**
Allows you to change the mode of operation and fan speed via the Zone Controller, saving you from having to walk to the Master Controller.

**Quick All Zones Set Temperature Adjustment**
Allows you to quickly change the set temperature of all of your zones in one go.

**Dual Set Temperatures**
Allows you to set your air conditioner to operate within two set temperatures, maximising energy savings.

**QUE Sense Remote Sensor**

**Wireless Communication**
Can connect to the Master Controller wirelessly via Wi-Fi communication, allowing for an easier and faster install.

**Dual Set Temperatures**
Allows you to set your air conditioner to operate within two set temperatures, maximising energy savings.

**Flexible Power Supply Options**
Gives you the option of battery powered or wired power.

**QUE Touch Connect Mobile App**

**Control Multiple Air Conditioners**
Allows you to access six air conditioners linked to a single-user account.

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Allows you to easily assign or update the name for each of your zones, or even assign a name for your whole air conditioning system.

**Dual Master Timers for System and Zones**
Allows you to quickly program your air conditioner, or specific zones to turn on or off in a pre-set time, up to 24 hours.

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**QUE Sense Remote Sensor**

**Connectivity**
Compatible with ActronAir Model ESP: QTB-1000, QTW-1000

**Power Supply**
12VDC±5% or 4xAAA (Estimated 2 year battery life, based on standard testing)

**Screen Display**
2.7” graphic display

**Operating Temperature**
0°C to +50°C

**Storage Temperature**
-20°C to +55°C

**Dimensions (mm)**
86 x 106 x 19 (W x H x D)

**Weight (grams)**
110

**Build**
Aluminium/plastic/stainless steel

**Colour**
Black/silver or white/silver

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**QUE Sense Remote Sensor**

**Connectivity**
Compatible with ActronAir Model ESP: QTB-1000, QTW-1000

**Power Supply**
12VDC±5% or 4xAAA (Estimated 2 year battery life, based on standard testing)

**Screen Display**
5.72” LCD capacitive touch screen

**Operating Temperature**
0°C to +50°C

**Storage Temperature**
-20°C to +55°C

**Dimensions (mm)**
154 x 122 x 22 (W x H x D)

**Weight (grams)**
290

**Build**
Aluminium/plastic/stainless steel

**Colour**
Black/silver or white/silver

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**QUE Touch Master Controller**

**Connectivity**
Compatible with ActronAir Model ESP: QTB-1000, QTW-1000

**Power Supply**
12VDC±5%

**Screen Display**
5.72” LCD capacitive touch screen

**Operating Temperature**
0°C to +50°C

**Storage Temperature**
-20°C to +55°C

**Dimensions (mm)**
154 x 122 x 22 (W x H x D)

**Weight (grams)**
290

**Build**
Aluminium/plastic/stainless steel

**Colour**
Black/silver or white/silver

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**QUE Touch Connect Mobile App**

**Connectivity**
Compatible with ActronAir Model ESP: QTB-1000, QTW-1000

**Platform**
iOS and Android

**OS Requirements**
iOS 9.0 or later, Android 5.0 Lollipop or later

**Mobile Screen Resolution**
iOS: Minimum 1136 x 640 screen resolution, Android: Minimum 1920 x 1080 screen resolution

**Connection Requirements**
Wi-Fi or mobile data with internet access
Control without compromise

QUE Connect Mobile App

Que Touch  Que Zone  Que Sense  Que Connect

Actronair.com.au

Note: iPhone and mobile devices not included.

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